



Uganda

Mr. Ivan Tatyama

## PERSONAL DETAILS

Reference No.	CV-IT-615837-24
Country of Residence	Uganda
Surname	Tatyama
Given Name	Ivan
Date of Birth	Tuesday, 18 Feb 1997
Gender	Male
Marital Status	Single
Religion	Islam

## PASSPORT DETAILS

Passport Number	
Nationality	Uganda
Date Of Issue	Thursday, 27 Oct 2022
Date Of Expiry	Tuesday, 26 Oct 2032
Place Of Issue	Kampala

## PHYSICAL INFORMATION

**Height**

**Weight**

, I have any physical disability or serious illness.

, I have any scars, marks or tattoos.

## EDUCATION INFORMATION

**Highest Level of Education**

Higher Secondary

**School/College/University Name**

Jinja Modern Secondary school

**Passing Year**

2015

## PROFESSIONAL QUALIFICATIONS

**Institute Name**

The Youth Institute of Le

**Course Title**

Project planning and management

**Passing Year**

2015

## LANGUAGES INFORMATION

**Languages**

**Speaking**

**Writeing**

**Understanding**

English

Excellent

Excellent

Excellent

German

Fair

Fair

Fair

French

Fair

Fair

Fair

## EMPLOYMENT HISTORY

**Year Of Exprience**

7

<b>Background</b>	Am highly skilled and experienced Customer Service Assistant with a strong passion for delivering exceptional support. Your expertise lies in: Strengths: 1. Excellent communication and interpersonal skills 2. Ability to resolve customer complaints and concerns 3. Strong problem-solving and analytical thinking 4. Familiarity with customer relationship management (CRM) software Current Endeavors: 1. Handling customer inquiries and resolving issues 2. Providing product/service information and support 3. Collaborating with teams to improve customer satisfaction 4. Analyzing customer feedback to enhance services Skills: 1. Customer service and support 2. Communication and interpersonal skills 3. Problem-solving and conflict resolution 4. Time management and organization 5. CRM software proficiency Goals: 1. Continuously improve customer satisfaction ratings 2. Develop expertise in new products/services 3. Enhance team collaboration and knowledge sharing 4. Expand skills in emotional intelligence and empathy
<b>Latest Company</b>	Rubis Energy Uganda
<b>Telephone No</b>	+256772300147
<b>Address</b>	Kimaka
<b>Date Of Join</b>	2018-10-01
<b>Last date at Job</b>	

#### **NOTA:-**

Siamo Galaxy Seven Italy, società di reclutamento approvata dal governo dei Paesi Bassi e dell'Italia. Siamo stati nominati consulenti delle risorse umane per il richiedente di cui sopra. Il candidato (CV) di cui sopra è il nostro candidato registrato e riconosciuto, pertanto te lo assicuriamo, il richiedente sarà educato, sobrio e gentile. Dopo aver ricevuto l'approvazione del permesso di lavoro da parte del governo italiano, la nostra azienda aiuterà il richiedente a predisporre i documenti necessari per affrontare l'Ambasciata italiana nel Paese del richiedente per elaborare il visto. Dopo il rilascio del visto, la nostra azienda assisterà il richiedente offrendo alcuni corsi di formazione HSE e di primo soccorso di base ma molto importanti. Noi Galaxy Seven Italy forniremo al richiedente una conoscenza adeguata dell'etica/comportamento del lavoro e della LEGGE italiana. Il nostro rappresentante dell'ufficio sarà sempre raggiungibile presso la nostra sede in Italia con supporto online 24 ore su 24 per rispondere al datore di lavoro (Azienda) del richiedente per assistere l'intero processo. Il nostro intero servizio è una pratica di reclutamento etica. Non

addebitiamo denaro/commissioni al richiedente VISTO o LAVORO in ITALIA.

**NOTE:-**

We are Galaxy Seven Italy, Government approved recruitment company of the Netherlands and Italy. We have been appointed as HR consultant for the above applicant. The above (CV) applicant is our registered and recognized candidate, we would therefore be assuring you that, the applicant will be well mannered, sober, and gentle. After receiving the work permit approval from Italy Government, our company would assist the applicant to arrange the necessary documents to face the Italian Embassy at the Country of applicant to process the visa. After issuance of visa, our company would assist the applicant by giving some basic but very important HSE and First aid training courses. We Galaxy Seven Italy would provide proper knowledge to the applicant about work ethics / behavior and LAW of Italy. Our office representative would be at all-time accessible at our Italy office with 24 hours online support to reply to the employer (Company) of the applicant to assist the entire process. Our entire service is an ethical recruitment practice. We do not charge any money / fees from applicant for VISA or JOB in ITALY.

